



REPUBLIC OF THE PHILIPPINES  
**DEPARTMENT OF BUDGET AND MANAGEMENT**  
GENERAL SOLANO STREET, SAN MIGUEL, MANILA

**SUPPLEMENTAL/BID BULLETIN (SBB) NO. 1**

This SBB No. 1 dated March 4, 2025 for **Project ID No. DBM-2025-16, “Cloud Infrastructure Subscription with Support and Maintenance for the Budget and Treasury Management System (BTMS),”** is issued pursuant to Section 22.5 of the 2016 Revised Implementing Rules and Regulations of Republic Act No. 9184, to clarify, modify or amend items in the Bidding Documents. Accordingly, this shall form an integral part of the Bidding Documents.

PARTICULAR(S)/QUERY(IES)	AMENDMENT(S)/CLARIFICATION(S)
<p><b>Queries:</b></p> <p>1. Can both firms under a joint venture agreement combine their completed contracts in the computation of the statement of largest completed contracts?</p>	<p><b>Clarifications:</b></p> <p>1. No, firms under a joint venture agreement cannot combine their completed contracts when computing the Statement Of Single Largest Completed Contracts (SLCC). In accordance with Section 23.1 of the 2016 Revised Implementing Rules and Regulations of Republic Act No. 9184 (The Government Procurement Reform Act), <b>the submission of technical and financial eligibility documents by any of the joint venture partners constitutes compliance</b>, Provided, that the partner responsible to submit the NFCC shall likewise submit the Statement of all of its ongoing contracts and Audited Financial Statements.</p>
<p>2. The guideline states that we can add similar contracts as long as there is a single largest completed contract (SLCC) equivalent to at least 25% of the ABC (₱60M). If we have a 1 single contract serving one client worth ₱85M, but the company invoiced us twice— around more or less ₱40M each time—because the contract/project for the client was one big project, the project spanned 4 years and payments were made every 2 years, would this be alright and valid as 1 SLCC under the aggregated route?</p>	<p>2. Yes. This can be considered as one of the contracts under the aggregate option or the submission of at least two (2) similar contracts, provided that it meets the following requirements:</p> <p>a. The aggregate amount of which should be equivalent to at least fifty percent (50%) of the ABC for this Project; and</p> <p>b. The largest of these similar contracts must be equivalent to at least twenty-five percent (25%) of the ABC.</p>

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	<p>The SLCC should <b>have been completed (i.e., accepted) within the period of March 11, 2020 to March 10, 2025.</b></p> <p>Please note that bidders may also opt to submit a single contract that is similar to the project, equivalent to at least fifty percent (50%) of the ABC. This should have been completed (i.e., accepted) within the period of March 11, 2020 to March 10, 2025.</p>
<p>3. For the summation of others under the aggregated route, would it be acceptable to include contracts from our company’s different subsidiaries? For example, if our company is ECV PH, but we also have other subsidiaries such as ECV Limited, ECV HK PH, and ECV Worldwide— all under the same company ALL are still ECV and one and the same—can we include those contracts in the aggregated total?</p>	<p>3. If the distributors, sister companies, or subsidiary corporations of a Joint Venture (JV) partner are not partners to the JV, their contracts <b>cannot be used</b> for purposes of complying with the SLCC requirement.</p>
<p>4. For the SLCC requirement, is this limited to local projects only or we can include regional projects as well?</p>	<p>4. No, bidders may also submit regional/international projects, provided that these meet the SLCC requirements.</p>
<p>5. Is the BTMS hosted on-premise? Please clarify if the application is being developed on-premise or in the Amazon Web Services (AWS) Cloud.</p>	<p>5. The BTMS is already hosted in the AWS Cloud <b>under its existing AWS account</b> provided by FreeBalance, its current vendor.</p> <p>Regarding the implementation of a landing zone, an existing AWS account is already in place for development instances. However, if configuring a landing zone is deemed necessary and recommended by the winning bidder, then it becomes part of their scope of work.</p>
<p>On what Cloud Service Provider is the BTMS currently hosting?</p>	
<p>Does the DBM have an existing AWS account? If yes, is a landing zone already implemented?</p>	
<p>6. What are the existing fleet and equipment being pertained to in the bid documents?</p>	<p>6. The list of existing fleet and equipment mentioned in the bid documents refers to the cloud resources enumerated in <b>Attachment 1</b> of the Detailed Technical Specifications.</p>
<p>7. Given this 36-month duration of the Project, would DBM require a minimum of 39 months of cloud subscription, considering the 3-month delivery timeline allocated for installation,</p>	<p>7. As mentioned in <b>Section 6</b> (Timeline for the Project Engagement) of the Detailed Technical Specifications, the Cloud Subscription <b>shall run for thirty-six (36)</b></p>

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configuration, testing, and acceptance of the cloud infrastructure?	<b>months from the installation and configuration of the Cloud Infrastructure.</b>
<p>8. <i>(On Section 5. Scope of Work and Deliverables)</i></p> <p>Does the DBM have a current EDR and IPS system? If yes, what is the product? If no, do you have a preferred product?</p>	<p>8. Yes. The DBM currently has licenses from <b>Palo Alto</b> and <b>Microsoft</b> in its current EDR and IPS system.</p>
<p>9. <i>(On Section 5. Scope of Work and Deliverables)</i></p> <p><b>On Item 5.1.1.</b></p> <p style="text-align: center;">xxx</p> <p style="text-align: center;">Migration of the various database and application servers</p> <p style="text-align: center;">xxx</p> <p>May we kindly request the list and details of the various database and application servers to ensure proper alignment with the technical requirements?</p>	<p>9. The list and details of the various database and application servers are enumerated in <b>Attachment 1</b> of the Detailed Technical Specifications.</p>
<p>10. On Item 5.1.1., Can you please clarify if migration requirement for DB and App server is up to Operating System level only?</p>	<p>10. <b>Yes.</b> The migration requirement for DB and App server is limited to the Operating System level only.</p>
<p>11. On Item 5.1.1., is MySQL the database technology you are currently using?</p>	<p>11. <b>Yes,</b> as noted in Attachment 1 “Database Server” of the Detailed Technical Specifications.</p>
<p>12. On Item 5.1.1., What is the database version used?</p>	<p>12. <b>Further details will be provided during the Kick-Off Meeting</b> consistent with the schedule indicated in Attachment 4 (Schedule of Payment) of the Detailed Technical Specifications</p>
<p>13. On Item 5.1.1., What is the size of the database (in GB or TB)?</p>	<p>13. The storage requirements are <b>measured in GiBs,</b> as noted in Attachment 1, “Total Storage per Server” of the Detailed Technical Specifications.</p>
<p>14. On Item 5.1.1., How many databases need to be migrated?</p>	<p>14. The databases required to be migrated are listed in <b>Attachment 1</b> of the Detailed Technical Specifications.</p>

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15. On Item 5.1.1., What is the database schema (tables, relationships, etc.)	15. Further details regarding the database schema <b>shall be provided during the Kick-Off Meeting</b> consistent with the schedule indicated in Attachment 4 (Schedule of Payment) of the Detailed Technical Specifications.
16. On Item 5.1.1., Can you clarify who will handle the application migration?	16. Information on application migration <b>shall be provided during the Kick-Off Meeting</b> , consistent with the schedule indicated in Attachment 4 (Schedule of Payment) of the Detailed Technical Specifications
17. On Item 5.1.1., What are the specific migration requirements (e.g., code refactoring, configuration changes)	17. The specific migration requirements are listed in <b>Attachment 1</b> of the Detailed Technical Specifications.
<p>18. <i>(On Section 5. Scope of Work and Deliverables)</i></p> <p><b>On Item 5.1.2.</b></p> <p style="text-align: center;">xxx</p> <p>Migration of domain records and retention of the existing domain name of DBM</p> <p style="text-align: center;">xxx</p> <p>May we kindly request further details on this requirement for better understanding and alignment?</p>	18. The particular item pertains to the migration of any configured domain records on the AWS account.
<p>19. <i>(On Section 5. Scope of Work and Deliverables)</i></p> <p><b>On Item 5.1.3.</b></p> <p style="text-align: center;">xxx</p> <p>Configuration of and provision of technical support to the dedicated site-to-site VPN between DBM’s AWS environment and DBM Data Center required resources</p> <p style="text-align: center;">xxx</p> <p>May we kindly request further details on this requirement to ensure proper understanding and compliance?</p>	19. Complete details on the said <b>requirement shall be provided during the Kick-Off Meeting</b> consistent with the schedule indicated in Attachment 4 (Schedule of Payment) of the Detailed Technical Specifications
<p>20. <i>(On Section 5. Scope of Work and Deliverables)</i></p> <p><b>On Item 5.1.4.</b></p>	20. At the outset, it should be noted that the Project requires AWS subscription. However, the segregation, isolation, and provision of

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<p style="text-align: center;">xxx</p> <p>Segregation, isolation, and provision of security of the different network subnets</p> <p style="text-align: center;">xxx</p> <p>May we confirm if this requirement is limited solely to AWS cloud infrastructure, or if other cloud platforms may also be considered?</p>	<p>security of the different network subnets offered by other cloud platforms <b>may be accepted</b>, subject to compatibility with AWS cloud resources and endorsement of DBM/ICTSS for the approval of DBM-OCIO.</p>
<p>21. (On Section 5. Scope of Work and Deliverables) <b>On Item 5.1.5.</b></p> <p style="text-align: center;">xxx</p> <p>Provision of allowance for data ingress/egress</p> <p style="text-align: center;">xxx</p> <p>May we kindly confirm the minimum percentage allowance required for this requirement?</p>	<p>21. Data ingress/egress requirements <b>shall be discussed during the Kick-Off Meeting</b> consistent with the schedule indicated in Attachment 4 (Schedule of Payment) of the Detailed Technical Specifications.</p>
<p>22. (On Section 5. Scope of Work and Deliverables) <b>On Item 5.1.6.</b></p> <p style="text-align: center;">xxx</p> <p>Provision of identities and policies for the Identity and Access Management for the AWS environment</p> <p style="text-align: center;">xxx</p> <p>May we kindly confirm if DBM has an existing policy related to this requirement?</p>	<p>22. The DBM has <b>no existing</b> policy related to this requirement. However, the <b>bidder should at least comply with the AWS-recommended Identity and Access Management policies.</b></p>
<p>23. (On Section 5. Scope of Work and Deliverables) <b>On Item 5.1.7.</b></p> <p style="text-align: center;">xxx</p> <p>Provision of technical support for the integration with existing DBM in-house applications</p> <p style="text-align: center;">xxx</p> <p>May we kindly request the list and detailed specifications of the existing DBM applications that are required for integration? This information will help us ensure compatibility and proper implementation.</p>	<p>23. The list and detailed specifications of the existing DBM applications that are required for integration <b>shall be discussed during the Kick-Off Meeting</b> consistent with the schedule indicated in Attachment 4 (Schedule of Payment) of the Detailed Technical Specifications</p>
<p>(On Section 5. Scope of Work and Deliverables)</p>	

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<p><b>On Item 5.1.9.</b></p> <p style="text-align: center;">xxx</p> <p>Provision of an Intrusion Detection and Prevention System</p> <p style="text-align: center;">xxx</p> <p>May we kindly request the list and further details of the existing DBM applications that will be integrated to ensure proper planning and alignment with the requirements?</p>	
<p>24. <i>(On Section 5. Scope of Work and Deliverables)</i></p> <p><b>On Item 5.1.10.</b></p> <p style="text-align: center;">xxx</p> <p>Provision of an Endpoint Detection and Response System</p> <p style="text-align: center;">xxx</p> <p>May we kindly confirm if this requirement is part of the AWS cloud subscription that DBM is requiring?</p>	<p>24. <b>Yes</b>, the provision of an Endpoint Detection and Response System is a part of the AWS cloud subscription that the DBM is requiring.</p>
<p>25. <i>(On Section 5. Scope of Work and Deliverables)</i></p> <p><b>On Item 5.1.11.</b></p> <p style="text-align: center;">xxx</p> <p>Provision of a Firewall</p> <p style="text-align: center;">xxx</p> <p>May we kindly confirm if this requirement is part of the AWS cloud subscription that DBM is requiring?</p>	<p>25. <b>Yes</b>, the provision of a Firewall is a part of the AWS cloud subscription that the DBM is requiring.</p>
<p>26. <i>(On Section 5. Scope of Work and Deliverables)</i></p> <p><b>On Item 5.1.12.</b></p> <p style="text-align: center;">xxx</p> <p>Resource Monitoring</p> <p style="text-align: center;">xxx</p> <p>May we kindly confirm if the term "resource" in this context pertains to the AWS subscription?</p>	<p>26. <b>Yes</b>, the term "resource" in the context of the Resource Monitoring requirement pertains to the AWS subscription.</p>
<p>27. <i>(On Section 5. Scope of Work and Deliverables)</i></p> <p>Regarding the provision of a Firewall, is it okay to use native services like NACL, Security Groups and WAF? Does the Project require third party tools other than what the existing cloud provider already provides?</p>	<p>27. <b>Yes</b>, native services can be used as long as they conform with the project requirements.</p>

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<p>28. <i>(On Section 7. Technical Qualification Requirements)</i>            Since contractor must be an authorized partner of AWS, we recommend, to also include the following validations which are relevant to your requirements because we are dealing with major National Government Agencies:</p> <ol style="list-style-type: none"> <li>a. AWS Public Sector Partner</li> <li>b. AWS Migration Competency</li> <li>c. AWS Managed Service Provider</li> <li>d. AWS Authorized Training Partner</li> </ol>	<p>28. As provided in <b>Item 7.1.</b>, the Project <b>only requires AWS authorized partner</b> considering that the other validation requirements are difficult to comply.</p>
<p>29. <i>(On Section 7. Technical Qualification Requirements)</i>            On Item, 7.3., please clarify the meaning of “capable”. Does it mean that Visual Private Cloud (VPC), Subnets, and Network Access Control List (NACL) are ready, or does it mean Disaster recovery (DR)?</p> <p>Is the application capable of being deployed in 2 availability zones (AZs)?</p>	<p>29. “Capable” means that Visual Private Cloud (VPC), Subnets, and Network Access Control List (NACL) are ready and <b>does not pertain</b> to Disaster recovery (DR).</p> <p>Furthermore, the application <b>should be available in two (2) AZs.</b></p>
<p>30. <i>(On Section 7. Technical Qualification Requirements)</i>            On Item 7.4., May we kindly confirm if, based on the requirement, the contractor's role is limited to providing recommendations, while DBM will be responsible for the execution and implementation of updates, patches, and related tasks?</p>	<p>30. The <b>contractor</b> should be responsible for the implementation of updates, patches, and related tasks, consistent with <b>Item 2.3.11 of Attachment 2</b> of the Detailed Technical Specifications</p>
<p>31. <i>(On Section 7. Technical Qualification Requirements)</i>            Please clarify if the dedicated instructor described together with its corresponding credentials and certificate as described in items 7.6.1, 7.6.2., and 7.6.3., should be employed by the prospective bidder? or can it be acceptable to submit a profile accredited by the proposed cloud solution provider?</p>	<p>31. The bidder needs to have a <b>dedicated</b> instructor qualified to conduct the training.</p>
<p>32. <i>(On Section 8. Service Level Agreement)</i>            The SLA requires a 24x7x365 Service Desk, but L1 and L2 support coverage is only 16x7. Can you clarify the rationale for this requirement?</p>	<p>32. The 24x7 service desk requirement under <b>Section 8.2.1 refers to the uptime of the platform and resource access availability</b> including the portal, email, or phone number to lodge incidents.</p> <p>On the other hand, L1 and L2 support coverage pertained under Attachment 2 of the</p>

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	Detailed Technical Specifications, Item 2.10, <b>refers to the availability of personnel/full-time equivalents.</b>
33. <i>(On Section 9. Obligations of the Contractor)</i> On Item 9.8., Please confirm whether hardware support is within the scope of this bid. If so, please provide specific details regarding the hardware components involved.	33. No. Physical hardware is <b>outside</b> the scope of work and deliverables of the contractor.
34. <i>(On Section 10. Obligations of the Procuring Entity)</i> May we kindly request that, if an extension is required, DBM provide written notice to the winning bidder once the consumption has reached 80% of the annual allocation?	34. The <b>contractor shall inform the DBM</b> once the consumption of service credits has reached 80% of the annual allocation, as provided in <b>Attachment 1</b> of the Detailed Technical Specifications.
35. <i>(On Attachment 2, Cloud Services Technical Requirement Specifications)</i> What are the devices required to be managed under the Enterprise Infrastructure Automation Platform?	35. The list of the devices <b>will be provided during the Kick-Off Meeting</b> , consistent with the schedule of payment indicated in Attachment 4 of the Detailed Technical Specifications.
36. <i>(On Attachment 2, Cloud Services Technical Requirement Specifications)</i> To ensure proper sizing and compatibility, may we kindly request the following details: <ul style="list-style-type: none"> <li>• <b>On-premise servers/systems</b> – What is the required brand, processor, and quantity?</li> <li>• <b>Cloud infrastructure resources</b> – Should we consider only one subscription (AWS) for this requirement?</li> </ul>	36. On-premise servers/systems <b>are not applicable</b> since the Project will utilize Cloud infrastructure resources.  On the other hand, the Cloud infrastructure resources are enumerated in Attachment 1 of the Detailed Technical Specifications.
37. <i>(On Attachment 2, Cloud Services Technical Requirement Specifications)</i> What SIEM and Active Directory are you using?	37. The DBM is currently using <b>Rapid7</b> but may be subject to change based on future requirements. Hence, complete details on the SIEM will be provided during the Kick-Off Meeting, consistent with the schedule of payment indicated in Attachment 4 of the Detailed Technical Specifications.
38. <i>(On Attachment 2, Cloud Services Technical Requirement Specifications)</i> Are all these requirements AWS native services or are you looking for 3 <sup>rd</sup> party applications?	38. The Project requirements, as indicated in <b>Attachments 1 and 2, are AWS-native services.</b>  The use of third-party applications already <b>falls under the bidder's discretion.</b>



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	<p>However, expenses related to the use of these third-party applications should already be part of the budget, subject to the approval of the DBM.</p>
<p>39. (On Attachment 2, Cloud Services Technical Requirement Specifications)</p> <p>Can we change Item 12.4 from:</p> <p style="text-align: center;">xxx</p> <p style="text-align: center;"><i>12.4 Can be deployed in a VM or container using Windows/Linux.</i></p> <p style="text-align: center;">xxx</p> <p>to:</p> <p style="text-align: center;">xxx</p> <p style="text-align: center;"><i>12.4 Can be deployed in a VM or container using Windows <b>OR</b> Linux.</i></p> <p style="text-align: center;">xxx</p>	<p>39. If this refers to what can be managed, Item 12.4 already states that it can be deployed in a VM or container using Windows/Linux and “/” <b>also means “OR”</b>.</p>
<p>40. (On Attachment 1, BTMS Sizing requirements)</p> <p>Is the number of virtual machines required per year cumulative or additive?</p>	<p>40. The number of virtual machines required per year is <b>cumulative</b>.</p>
<p>41. (On Attachment 1, BTMS Sizing requirements)</p> <p>Could you please specify the required number of IP addresses?</p>	<p>41. The required number of IP addresses <b>shall be provided to the winning bidder as part of the migration and configuration activities</b>. The number will be determined during the migration activities based on AWS and Bidder recommendations.</p>
<p>42. (On Attachment 1, BTMS Sizing requirements)</p> <p>Could you please specify the required number of network firewall?</p>	<p>42. The required number of network firewall <b>should at least be (one) 1 redundant</b> or more depending on the recommendation of the bidder to comply with the other technical requirements in Attachment 1 of the Detailed Technical Specifications.</p>
<p>43. (On Attachment 1, BTMS Sizing requirements)</p> <p>Could you please specify the required number of Web application firewall?</p>	<p>43. The required number of Web application firewall <b>should at least be (one) 1 redundant</b> or more depending on the recommendation of the bidder to comply with the other technical requirements in Attachment 1 of the Detailed Technical Specifications.</p>

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44. <i>(On Attachment 1, BTMS Sizing requirements)</i> Could you please specify the required number of Load balancer?	44. The required number of load balancer should <b>at least be (one) 1 redundant</b> or more depending on the recommendation of the bidder to comply with the other technical requirements in Attachment 1 of the Detailed Technical Specifications.
45. <i>(On Attachment 1, BTMS Sizing requirements)</i> What is your current Intrusion Detection and Prevention System (IDS/IPS)? If none, do you have any preferred vendor?	45. The DBM is currently using <b>Palo Alto</b> in its current IDS/IPS. However, the requirement of Cloud resources for this Project shall depend on the recommendation of the winning bidder with DBM, and endorsement of DBM/ICTSS for DBM-OCIO approval
46. <i>(On Attachment 1, BTMS Sizing requirements)</i> Can you share the Architectural/Network Diagram?	46. The Architectural/Network Diagram shall be provided during the Kick-Off Meeting, consistent with the schedule of payment indicated in Attachment 4 of the Detailed Technical Specifications
47. <i>(On Attachment 1, BTMS Sizing requirements)</i> For DNS server: Can you clarify if renewal of domain name is within the scope of this bid? For Region Production must run in at least 2 AZs.	47. The renewal of the domain name is <b>outside</b> scope of work and deliverables of the Project. However, it is expected that the DBM is notified of the domain name's expiration and renewal.
48. <i>(On Attachment 1, BTMS Sizing requirements)</i> Does it mean for year 1 total of 4 App Server (production) VMs will be provisioned? (2 for Az1 and 2 for Az2)?	48. Details on the provision of VMs are enumerated in <b>Attachment 1</b> of the Detailed Technical Specifications.
<i>(On Attachment 1, BTMS Sizing requirements)</i> And for year 2 total of 14 App Server(production) VMS? (7 for Az1 and 7 for Az2)?	
<i>(On Attachment 1, BTMS Sizing requirements)</i> If not, what will be the breakdown of VMs for year 2 since it is 7 VMs? Will it be (4Vms in Az1 and 3Vms in Az2)?	
49. <i>(On Attachment 1, BTMS Sizing requirements)</i> Does the identified total amount of AWS credits of PhP150 million mean that PhP50 million is allotted to the AWS billing for each year?	
<i>(On Attachment 1, BTMS Sizing requirements)</i>	49. As noted in <b>Attachment 1</b> of the Detailed Technical Specification, the PhP150 million worth of Amazon Web Services (AWS) credits <b>shall cover the three (3) years of the project implementation. The contractor shall inform DBM</b> when 80% of the budgeted credits have been consumed. Accordingly,

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<p>What is the procedure for procurement of additional credits if the Php 150M is consumed before the contract ends?</p>	<p>additional procurement activities may be conducted in the event that the total credit utilization exceeds the forecasted baselines, as necessary and in accordance with applicable procurement guidelines, laws, rules, and regulations.</p>																				
<p><i>(On Attachment 1, BTMS Sizing requirements)</i> What is the procedure for procurement of additional credits if the Php 150M is consumed before the contract ends?</p>																					
<p>50. <i>(On Attachment 1, BTMS Sizing requirements)</i> Can you confirm the basis for tracking cloud credits? Will it be based on monthly utilization and invoicing from the winning bidder?</p>	<p>50. The tracking of cloud credits, including other relevant reports that the bidder is required to provide on a monthly basis, through the AWS Billing Dashboard, consistent with Item 2.5 of <b>Attachment 3</b> of the Detailed Technical Specifications.</p>																				
<p>51. <i>(On Attachment 1, BTMS Sizing requirements)</i> Will the full Php 150M worth of credits be disbursed upfront? If so, how should fluctuations in foreign exchange be accounted for?</p>	<p>51. Php150 million worth of Amazon Web Services (AWS) <b>will not be disbursed upfront</b>. The amount of AWS service credit per year shall only cover actual usage.</p>																				
<p>52. <i>(On Attachment 1, BTMS Sizing requirements)</i> On Production Environment/Instances, does the DBM need the RDS database to be with multi availability zones (AZs) enabled?</p>	<p>52. As noted under “Region” in <b>Attachment 1</b> of the Detailed Technical Specifications, the Production Environment/Instances must run in the Singapore region in at least two (2) AZs.</p>																				
<p>53. <i>(On Attachment 1, BTMS Sizing requirements)</i> On the total storage per server for App Server (Non-Production), Why is there a decrease from year 1 (300 GiB) to Years 2 and 3? Is that a typographical error?</p>	<p>53. For Non-Production Application Server, we confirm that the requirement for the first year is <b>300 GiB</b>, while the requirement for the second and third year is <b>200 GiB</b>.</p> <p>Said requirements are based on initial assessment of project requirements and can be further discussed during the Kick-Off Meeting, consistent with the schedule of payment indicated in Attachment 4 of the Detailed Technical Specifications</p>																				
<p>54. <i>(On Attachment 1, BTMS Sizing requirements)</i> Do you have projections on what months the servers will be online per year?</p>	<p>54. Below are the estimated/projected Amazon Elastic Compute Cloud requirements per quarter for the duration of the Project:</p> <table border="1" data-bbox="810 1816 1474 2011"> <thead> <tr> <th data-bbox="818 1816 951 1895">FY</th> <th data-bbox="951 1816 1123 1895">2025-2026</th> <th data-bbox="1123 1816 1295 1895">2026-2027</th> <th data-bbox="1295 1816 1474 1895">2027-2028</th> </tr> <tr> <th colspan="4" data-bbox="818 1895 1474 1928">No. of Servers</th> </tr> </thead> <tbody> <tr> <td data-bbox="818 1928 951 1962">Q1</td> <td data-bbox="951 1928 1123 1962">2</td> <td data-bbox="1123 1928 1295 1962">3</td> <td data-bbox="1295 1928 1474 1962">7</td> </tr> <tr> <td data-bbox="818 1962 951 1995">Q2</td> <td data-bbox="951 1962 1123 1995">2</td> <td data-bbox="1123 1962 1295 1995">4</td> <td data-bbox="1295 1962 1474 1995">7</td> </tr> <tr> <td data-bbox="818 1995 951 2022">Q3</td> <td data-bbox="951 1995 1123 2022">2</td> <td data-bbox="1123 1995 1295 2022">5</td> <td data-bbox="1295 1995 1474 2022">8</td> </tr> </tbody> </table>	FY	2025-2026	2026-2027	2027-2028	No. of Servers				Q1	2	3	7	Q2	2	4	7	Q3	2	5	8
FY	2025-2026	2026-2027	2027-2028																		
No. of Servers																					
Q1	2	3	7																		
Q2	2	4	7																		
Q3	2	5	8																		

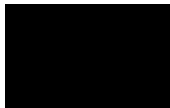
PARTICULAR(S)/QUERY(IES)	AMENDMENT(S)/CLARIFICATION(S)				
	<table border="1" data-bbox="815 264 1469 304"> <tr> <td data-bbox="815 264 954 304">Q4</td> <td data-bbox="954 264 1123 304">2</td> <td data-bbox="1123 264 1294 304">7</td> <td data-bbox="1294 264 1469 304">8</td> </tr> </table> <p data-bbox="874 342 1469 560">Please note that these estimates/projections are subject to change which can be further discussed during the Kick-Off Meeting, consistent with the schedule of payment indicated in Attachment 4 of the Detailed Technical Specifications</p>	Q4	2	7	8
Q4	2	7	8		
<p data-bbox="132 584 783 689">55. <i>(On Attachment 2, Cloud Services Technical Requirement Specifications)</i> Do you have a preferred XDR product?</p>	<p data-bbox="815 584 1430 618">55. The DBM has <b>no preferred</b> XDR product.</p>				
<p data-bbox="132 716 783 931">56. <i>(On Attachment 2, Cloud Services Technical Requirement Specifications)</i> Considering the requirement to provide the appropriate licenses for the XDR, is this included in the PhP150 million cloud consumption budget?</p>	<p data-bbox="815 716 1469 786">56. <b>No</b>, the XDR should be part of the remaining budget allotted technical support resources.</p> <p data-bbox="874 824 1469 965">Further clarifications can be discussed during the Kick-Off Meeting, consistent with the schedule of payment indicated in Attachment 4 of the Detailed Technical Specifications</p>				
<p data-bbox="132 992 783 1133">57. <i>(On Attachment 2, Cloud Services Technical Requirement Specifications)</i> Is there a need for licenses for on-premises and cloud? Is this already included in the budget?</p>	<p data-bbox="815 992 1469 1099">57. <b>No</b>. There is no need for licenses for on-premises and cloud. Hence, they shall not be included in the budget.</p>				
<p data-bbox="132 1160 783 1301">58. <i>(On Attachment 2, Cloud Services Technical Requirement Specifications)</i> What are the legacy operating systems being pertained in the bid documents?</p>	<p data-bbox="815 1160 1469 1229">58. The legacy operating systems pertain to <b>Windows 2000 Server or later version</b>.</p>				
<p data-bbox="132 1366 783 1507">59. <i>(On Attachment 3, Professional and Technical Support Services Requirement)</i> How many personnel are the DBM expecting to report face-to-face and remotely?</p>	<p data-bbox="815 1366 1469 1507">59. The deployment of a minimum of <b>seven (7)</b> personnel for the Project should either be on-site or off-site, as may be required by the DBM.</p>				
<p data-bbox="132 1572 783 1787">60. <i>(On Attachment 3, Professional and Technical Support Services Requirement)</i> Is the Service Desk (Levels 1 and 2) the only ones that require sixteen hours for three hundred sixty-five days (16x365) support coverage?</p>	<p data-bbox="815 1572 1469 1749">60. As noted in <b>Attachment 3, Item 2.9</b> and <b>2.10</b> of the Detailed Technical Specifications, Level 1 (L1) and Level 2 (L2) personnel are <b>required</b> to provide (16x365) support coverage.</p>				
<p data-bbox="132 1814 783 1989">61. <i>(On Attachment 3, Professional and Technical Support Services Requirement)</i> Will the provided equipment/laptops become property of the DBM after the project delivery or implementation?</p>	<p data-bbox="815 1814 1469 1955">61. No. The equipment to be provided by the contractor (e.g., laptop) <b>will not become property</b> of the DBM after the project delivery or implementation.</p>				

PARTICULAR(S)/QUERY(IES)	AMENDMENT(S)/CLARIFICATION(S)
<p>62. <i>(On Attachment 3, Professional and Technical Support Services Requirement)</i> Does the DBM require the Service Delivery Manager, Technical Lead, Change Management Specialist, and Technical Document Analyst to be dedicated?</p>	<p>62. Yes. The Service Delivery Manager, Technical Lead, Change Management Specialist, and Technical Document Analyst must be <b>dedicated</b>.</p>
<p>63. <i>(On Attachment 3, Professional and Technical Support Services Requirement)</i> Does the DBM require at least three (3) dedicated personnel for L1 Service Desk?</p>	<p>63. Yes. As mentioned in <b>Item 2.1.9.</b> of <b>Attachment 3</b> of the Detailed Technical Specifications At least <b>three (3)</b> full-time equivalents are required to be dedicated.</p>
<p>64. <i>(On Attachment 3, Professional and Technical Support Services Requirement)</i> Does the DBM require at least seven (7) dedicated personnel on revolving shifts?</p>	<p>64. Based on Attachment 3 Item 2.10, of the Detailed Technical Specifications yes, the following seven (7) required <b>dedicated</b> personnel can work on revolving shifts:</p> <ul style="list-style-type: none"> <li>a. One (1) FTEs L2 Database Administrators</li> <li>b. One (1) FTEs L2 Systems Administrators</li> <li>c. Two (2) FTEs L2 Application Support</li> <li>d. One (1) FTEs L2 Cloud Administrators</li> <li>e. One (1) FTEs L2 Security Administrators</li> <li>f. One (1) FTEs L2 Senior Cloud Administrators</li> </ul>
<p>65. <i>(On Attachment 3, Professional and Technical Support Services Requirement)</i> Can the DBM relax its CISSP requirements? If not, what specific tasks in the TOR shall be attributed to the CISSP?</p>	<p>65. <b>No.</b> The CISSP requirements are not subject to change.</p>
<p>66. <i>(On Attachment 3, Professional and Technical Support Services Requirement)</i> What ITSM or ticketing tool is currently in use? Can the bidder's support team integrate with or utilize this system?</p>	<p>66. At the outset, there is <b>no</b> ITSM or ticketing tool currently in use.</p> <p>As noted in <b>Item 12.7</b> of <b>Attachment 2</b> of the Detailed Technical Specifications, the contractor must be able to integrate with common IT tools that enable workflows, ticketing, identity management, etc.</p> <p>Hence, the winning bidder <b>must provide</b> the ITSM to be used for this Project.</p> <p>Further discussions on this matter can be made during the Kick-Off Meeting, consistent with the schedule of payment indicated in Attachment 4 of the Detailed Technical Specifications.</p>

PARTICULAR(S)/QUERY(IES)	AMENDMENT(S)/CLARIFICATION(S)
67. (On Attachment 3, Professional and Technical Support Services Requirement) Can you clarify the requirements for the 24x7 Customer Portal? Is integration with your existing ITSM tool acceptable?	67. As noted in <b>Item 12.7</b> of <b>Attachment 2</b> of the Detailed Technical Specifications, The ITSM tool <b>should be provided</b> by the contractor.
68. (On Attachment 3, Professional and Technical Support Services Requirement) What application monitoring tool is currently used for the BTMS?	68. There are <b>no</b> application monitoring tools currently in use.
69. Is the DBM open to commitment pricing, e.g., reserved instances or savings plan, etc.?	69. No. The DBM <b>is not open</b> to other forms of payment/pricing.

**Other matters:**

- The “No Contact Rule” shall be strictly observed. Bidders are not allowed to communicate with any member of the Bids and Awards Committee, Technical Working Group or Secretariat effective March 11, 2025 right after the opening of bids.
- For guidance and information of all concerned.



**GERARDO E. MAULA**  
Assistant Secretary  
Chairperson, DBM-BAC

